STAKEHOLDER ENGAGEMENT PANEL

IFC

May 15, 2007

Case Studies of Good Practice and Challenges on Stakeholder Engagement

Elizabeth Brito
Senior Environmental Specialist
Environmental and Social Unit
Private Sector Department
Participatory Project Supervision and Monitoring

- IDB Study on Participation of Civil Society in Supervision and Monitoring of Private Sector Large Infrastructure Projects
  - Benefits
  - Existing experiences / supervision models
  - Critical aspects/challenges
  - Key elements of effective systems
  - Benefits
Participatory Project Supervision and Monitoring – Benefits

- Builds trust
- Creates local capacities
- Promotes partnerships
- Reduces conflicts
- Promotes positive image
- Reduces overlapping of supervision
- Cost-effectiveness
Participatory Project Supervision and Monitoring - **Good Practices/Options**

- **Existing experiences / supervision models** - Good Practices
  - Citizen’s Advisory Committee (Comité Asesor Ciudadano)
    - Round tables/dialogue tables
    - Citizen’s technical commissions
    - Third parties’ site visits
    - Third party “Observers”
  - Oversight of Good Neighbors Agreement (Acuerdos de Buen Vecino)
  - Project sponsored participatory monitoring
Participatory Project Supervision and Monitoring – Key elements for effective systems

- Independent – Respect cultural processes; follow inclusive and legitimate process
- Reliable / Transparent – Accountability; follow-up action plans
- Cooperative, proactive – Start early; overcome symmetry in stakeholders’ capacity (organizational, political, technical)
- Cost-effective – No redundancy; results-oriented
- Adequate technical and financial resources
Participatory Project Supervision and Monitoring - **Challenges**

- Credibility (Institutional arrangements, participants’ selection process, representativeness)
- Clear objectives / Expectations
- Technical knowledge X local knowledge/perception
- Financial arrangements