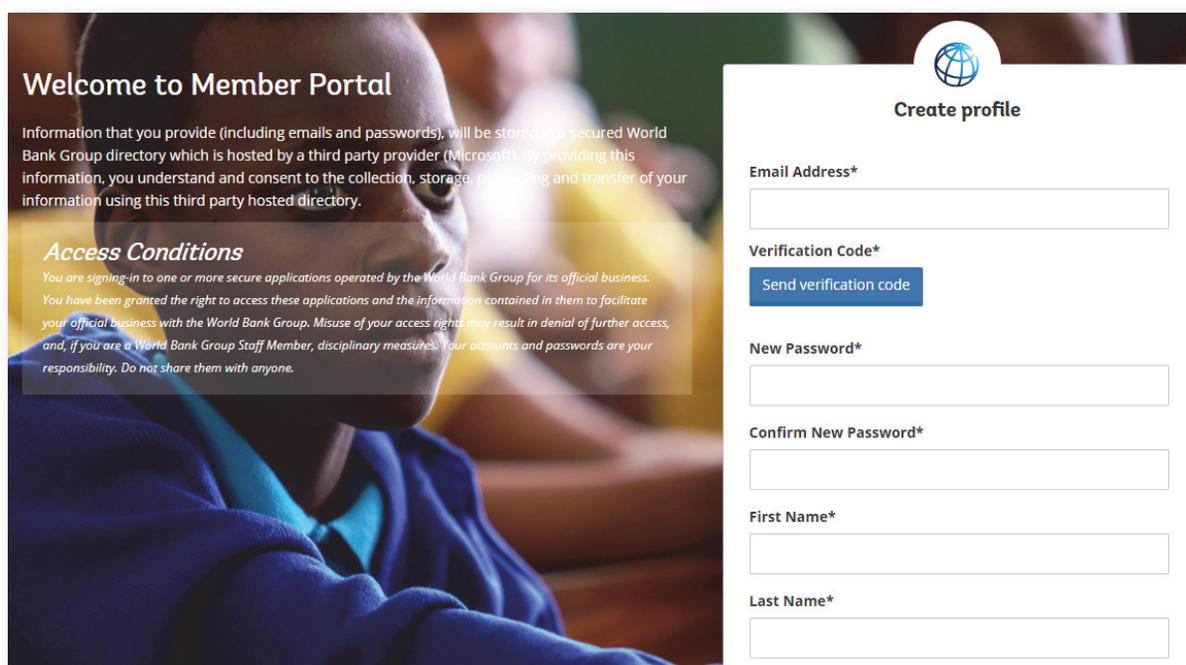


Accessing the World Bank's Open Learning Campus

The Open Learning Campus (OLC) is the World Bank's single destination for learning about the Bank and international development. It provides learning products and programs across a wide range of topics and supports learning for staff and external users alike. Much of the content is available externally, but participating in our learning programs requires an OLC account. This guide will lead you through the process of creating an account in the Bank's Member Portal which manages the access to Bank systems, including the OLC.

1. Open a browser and go to <http://olc.worldbank.org>
2. In the upper right of the page, you'll see an option to "Log In" or "Register Now". If you've created an account before, you can continue to "log in". If you're new to the OLC and want to create an account, click on "Register Now".
3. You'll be taken to the Member Portal system where you can create your user account. You'll need to have a valid email address to continue, and the first step in the process will validate that email address. (Your email address will also serve as your username in the future.) Enter your email address in the appropriate field and click the "Send Verification Code" button. You will receive a verification code in your email, and you should cut and paste that into the appropriate field in the form before completing the other fields.



The screenshot shows the 'Create profile' form in the World Bank Member Portal. On the left, there is a 'Welcome to Member Portal' section with a background image of a person. Below the welcome message is a section titled 'Access Conditions' with a semi-transparent background. The main form area on the right is titled 'Create profile' and contains several input fields and a button. The fields are: 'Email Address*' (text input), 'Verification Code*' (text input), 'New Password*' (text input), 'Confirm New Password*' (text input), 'First Name*' (text input), and 'Last Name*' (text input). A blue button labeled 'Send verification code' is positioned below the 'Verification Code*' field.

Welcome to Member Portal

Information that you provide (including emails and passwords), will be stored in a secured World Bank Group directory which is hosted by a third party provider (Microsoft). By providing this information, you understand and consent to the collection, storage, processing and transfer of your information using this third party hosted directory.

Access Conditions

You are signing-in to one or more secure applications operated by the World Bank Group for its official business. You have been granted the right to access these applications and the information contained in them to facilitate your official business with the World Bank Group. Misuse of your access rights may result in denial of further access, and, if you are a World Bank Group Staff Member, disciplinary measures. Your accounts and passwords are your responsibility. Do not share them with anyone.

Create profile

Email Address*

Verification Code*

Send verification code

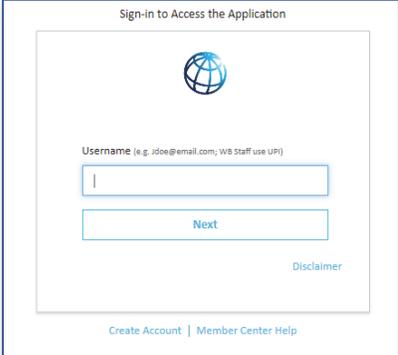
New Password*

Confirm New Password*

First Name*

Last Name*

4. Complete any field with a star (*) and then click on the “Create” button at the bottom of the form. This will complete the registration process and you will be returned to the OLC home page and you’ll see your username in the upper right to indicate that you are now a registered user. (In the future, you would use the “log in” option and enter your email address and password to sign in.)
5. If you were sent a link to enroll in a Bank learning program, you may see sign-in box rather than the Member Portal form. If you have an existing account, continue to sign in. If you need to create an account, click on the “Create Account” link below the sign-in box and you’ll be taken to the Member Portal screen shown in Step 3 above. Follow those instructions, and when you complete the process you should be taken to the course page where you can enroll in the program.
6. If you have problems at any point in the process, there are links to contact the Member Center for assistance.



Sign-in to Access the Application



Username (e.g. jdoe@email.com; WB Staff use UPI)

Next

[Disclaimer](#)

[Create Account](#) | [Member Center Help](#)

Note: The OLC works on any modern browser, but Microsoft Edge may not work well with some of the online learning programs. We recommend Internet Explorer, Chrome or Safari. The OLC is also available as an app through the Apple Store or Google Play. Search for “WBG Learning.” Through the app, you can view and download content in WBTalks and search for learning programs in WBAcademy. Online learning programs are not currently available through the mobile app.