This publication incorporates best practices and learning identified from many programs and experts from IFC, the World Bank, and other institutions and organizations. Based on content originally developed by the Institute for Performance and Learning, additional desk research was conducted to gather questions and lessons on conducting performance improvement programs in emerging markets and fragile and conflict-affected situations and programs specific to women.

The report is produced in partnership with Canada, Luxembourg, and Norway.

IFC, in partnership with Luxembourg and Norway, is committed in improving the performance of large numbers of value-chain linked small and medium enterprises historically underserved through solely finance-led initiatives while creating local non-financial advisory services markets that will sustain and scale these services in the economies where IFC works.

IFC and Canada are partners in identifying the key constraints affecting women’s economic empowerment and reducing gender inequalities through implementing business environment reforms, strengthening women-owned enterprises, and creating better employment opportunities for women.

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