

## Speakers and Chair Biodata

**Brian Jones** is currently a headquarters based technical assistance advisor for revenue administration matters with the International Monetary Fund.

He previously worked in customs operations with the Canadian revenue and border service agencies for thirty years. He has held a variety of senior managerial responsibilities relating to policy and program development, client consultation, IT systems development, and human resource management. Brian Jones has extensive experience in international technical assistance, training and consultancy, with a focus on international border management capacity building.

**Domingos Tivane** is the General Director for Customs of Mozambique since February 2007. He has held a position of South Region Directorate for a period of three and half years after having been a Director of Investigation and Intelligence. Tivane has been seen as an important ingredient for successful managing changes within Mozambican Customs administration. Customs challenges related to clearance time reduction, use of new technology, development of spirit d'corp within the organization, professionalism and international standard organization are the main focus of the speaker.

**Enrique Fanta** a Chilean national is a Senior Public sector Specialist at the World Bank. He joined the Bank in 2003. Prior to that, Fanta served as the Deputy Director of the Chilean State Reform and Modernization Department between 2000 and 2003, and as Head of Customs between 1995 and 2000.

**Usha Rao-Monari** is a Senior Manager in the Infrastructure Department of IFC, covering the global Utilities and Public Private Partnerships practice group. Ms. Rao-Monari joined the IFC through the Young Professionals Program in 1990, and has since gained substantial experience in the Infrastructure, Manufacturing and Petrochemicals sectors in several countries and regions of the world. In 1998, she assumed the position of Regional Manager for Manufacturing and Services for South Asia and Country Head for India, based in IFC's New Delhi regional office. Ms. Rao-Monari assumed her current responsibility in 2001, when she returned to Washington DC. Ms. Rao-Monari holds an MBA from the Bajaj School of Management in Bombay, and a Masters in International Economics and Finance from the School of International and Public Affairs at Columbia University. Prior to joining IFC, she was a Vice President at Prudential-Bache Capital Funding, working both in New York and London.