



Inter-American Development Bank  
Private Sector Department

## STAKEHOLDER ENGAGEMENT PANEL

IFC

May 15, 2007

### **Case Studies of Good Practice and Challenges on Stakeholder Engagement**

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# Participatory Project Supervision and Monitoring

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- IDB Study on Participation of Civil Society in Supervision and Monitoring of Private Sector Large Infrastructure Projects
    - Benefits
    - Existing experiences / supervision models
    - Critical aspects/challenges
    - Key elements of effective systems
    - Benefits
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# Participatory Project Supervision and Monitoring - **Benefits**

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- Builds trust
  - Creates local capacities
  - Promotes partnerships
  - Reduces conflicts
  - Promotes positive image
  - Reduces overlapping of supervision
  - Cost-effectiveness
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# Participatory Project Supervision and Monitoring – **Good Practices/Options**

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- Existing experiences / supervision models – Good Practices
    - Citizen's Advisory Committee (*Comité Asesor Ciudadano*)
      - ❖ *Round tables/dialogue tables*
      - ❖ *Citizen's technical commissions*
      - ❖ *Third parties' site visits*
      - ❖ *Third party "Observers"*
    - Oversight of Good Neighbors Agreement (*Acuerdos de Buen Vecino*)
    - Project sponsored participatory monitoring
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# Participatory Project Supervision and Monitoring - **Key elements for effective systems**

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- Independent – Respect cultural processes; follow inclusive and legitimate process
  - Reliable / Transparent – Accountability; follow-up action plans
  - Cooperative, proactive – Start early; overcome symmetry in stakeholders' capacity (organizational, political, technical)
  - Cost-effective – No redundancy; results-oriented
  - Adequate technical and financial resources
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# Participatory Project Supervision and Monitoring - **Challenges**

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- Credibility (Institutional arrangements, participants' selection process, representativeness)
  - Clear objectives / Expectations
  - Technical knowledge X local knowledge/perception
  - Financial arrangements
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